Xylem Water Solutions Australia Limited
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14th November 2025

Dear Valued Customer,

**Subject: Continued Support for Flygt Waste Water Pumps & Spare Parts – Partnership with AxFlow in Oceania.**

We are pleased to inform you of an important step we are taking to enhance the service and support you receive for **Flygt Waste Water Pumps & Spare Parts**.

Effective 17th November 2025, AxFlow through its group member **Brown Brothers Engineers Australia Pty Ltd,** will serve as our authorised distributor partner across all eastern states of Australia. This change is part of our commitment to providing you with even greater value and support. By working with Brown Brothers Engineers Australia, you will benefit from:

- **Delivery times** – With Brown Brothers Engineers Australia local stocking capabilities, we can reduce lead times and get critical parts and equipment to you efficiently.
- **Technical expertise** – Brown Brothers Engineers Australia team is trained and experienced in Flygt products, ensuring you have access to sound advice, troubleshooting, and application support.
- **Dedicated customer service** – A knowledgeable and responsive team focused on your operational needs.

This partnership allows us to combine the strength of the Xylem Transport brands with Brown Brothers Engineers Australia **distribution and service excellence**, ensuring continuity and reliability in your operations.

We remain fully committed to supporting you, and Brown Brothers Engineers Australia will work closely with us to make this transition smooth and seamless. Your existing Xylem contacts remain available for any questions, or please contact Brown Brothers Engineers Australia for any of your Flygt waste water pump and spare part enquiries on 1300 4 22364 or info@brownbros.com.au.

Thank you for your continued trust in Xylem and our best-in-class Flygt brand. We look forward to serving you even better together with AxFlow.

Sincerely,

Brian Krishna
Managing Director
ANZ & North East Asia

Michael Briggs
Managing Director
AxFlow Oceania Group

AxFlow
fluidity.nonstop
AxFlow Oceania Group

Advanced Pump Technologies Pty Ltd T/A APT Water
Brown Brothers Engineers Ltd
Brown Brothers Engineers Australia Pty Ltd
Brown Brothers Engineers Flow Technology Ltd
Galbraith Engineering Ltd
Global Tanks Australia Pty Ltd T/A GT Water Technologies
Inca Control Pty Ltd
Kelair Pumps Australia Pty Ltd
Matrix Process Solutions Pty Ltd
Super Pump Technologies Pty Ltd T/A Superior Pump Technologies